

YOU ARE MOVING ?



YOUR PERSONAL MOVING GUIDE

Your move

The Premove Survey

Door-to-door : peace of mind !

Professional packing

Moving with kids

Moving with pets

Need storage ?

What about insurance ?

Contact information

Good-luck !

Moving checklist



GOSSELIN MOVING

DIVISION GOSSELIN GROUP

WE KNOW HOW TO MOVE PEOPLE

YOUR MOVE



MOVING ABROAD ?

Moving to another country is a big step.

Apart from considerations such as friends and family, there are lots of practical things to be taken care of. This is why, GOSSELIN MOVING has prepared this short handout which will help you with the planning of your move from Belgium to any foreign country around the globe.

Please read it carefully and do not hesitate to contact us as often as you wish. Our team of experts is at your service to help make your relocation as comfortable and trouble-free as possible.

When moving abroad, thousands of things need to be arranged. The sale of your home, making travel plans, organising a farewell party, saying goodbye to friends, etc..and other less enjoyable tasks. A recomforting thought though should be that you can take along all your precious belongings and furniture as well as your own car and pets to your new home !

One of the key factors for a succesful overseas relocation is the fact that in your new home you will be surrounded by familiar items including furniture, favorite kids toys, and other personal possessions.

ENJOY reading this guidebook and feel free to consult your GOSSELIN MOVING consultant who is trained to guide you in the planning of your move.



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THE PREMOVE SURVEY



AN IMPORTANT INFORMATION MOMENT

The pre-move survey is a vital start to the planning process. Its purpose is to help us fully understand the technical details of the move (volume, access, special items, ...) and allow you the opportunity of explaining your individual needs. It is also an opportunity to discuss the moving process and make you fully aware of what you need to do yourself and what we will do for you.

The purpose of the pre-move visit is three-fold :

1. To view and assess the volume of your move, to enable accurate pre-planning of materials and resources required both at origin and at destination during delivery and unpacking. To obtain an insight in access for vehicles and parking restrictions at your residence.
2. To discuss documentation, company allowances/restrictions, insurance, eventual storage needs, timeframes, customs regulations.
3. To ensure that every aspect of your international relocation is covered.

We advise you to contact GOSSELIN MOVING at least 2 months prior to the move date to schedule a pre-move survey. The earlier you contact us the better of course. During this premove survey a Gosselin Moving qualified International Moving Consultant will visit your home in order to obtain an idea of the volume to be moved. This is an important stage in preparing and preplanning for a succesful overseas move.

Time frame : depending on the volume of the consignment and the complexity of the move, at least one to two hours should be allowed for this premove survey.

After completion of the survey our International Moving Consultant will carefully discuss in detail each aspect of your move.

Please do not hesitate to overload him with questions.

HOW CAN YOU HELP :

- have a clear idea of what needs to be moved
- if you have more then one shipment i.e. please be clear which items are going by which method
- advise us if you are planning to purchase new stuff
- prepare a list of questions



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DOOR-TO-DOOR



DOOR-TO-DOOR : PEACE OF MIND !

Whether you are moving for the first time in your life, or whether you have moved around the globe several times, we feel it is important that you are aware of the services we provide. GOSSELIN MOVING offers a door-to-door moving service consisting of the following services :

AT ORIGIN :

Full packing service

- Special moving cartons for fragile items, clothing, pictures, lampshades
- Furniture : wrapped in superior quality export packing materials
- Delicate & antique furniture : double wrapped export packing materials, plus additional layers of cardboard
- Tailormade triplex wooden crates for high value possessions
- Detailed household goods inventory for insurance purposes
- All necessary documentation and insurance policy

Loading and transportation

- Loading at residence
- Forwarding via road, sea or air
- Temporary or long-term storage when required

AT DESTINATION :

- Customs clearance
- Temporary or long-term storage when required
- Delivery, complete unpacking, setting up and removal of debris packing materials

QUALITY IS KEY FOR US !



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PACKING



FIRST CLASS PACKING MATERIALS

Gosselin Moving provides professional international moving packing crews who will come to your home and pack your household goods ready for transportation.

Gosselin Moving puts a lot of effort in training its people. Our packers and movers have each participated in extensive packing courses. This makes them the specialists you are looking for when it comes to optimally protecting your precious belongings for the big trip.

Each crew has a foreman. He will be responsible for walking through your home prior to the packing to ensure everything is accounted for and will be prepared in the correct way. The packing crew foreman will be at your disposal throughout the time that the packing crew are in your home to make certain that everything goes according to plan.

Gosselin Moving offers a wide range of custom made high quality moving cartons such as book cartons, fragile cartons, pending wardrobes, flat linen boxes, mattress boxes. Your kids can pack their most precious toys in a specially designed Kids Box. The kids boxes are loaded into the container at the end of the day, to make sure that at destination these boxes are unloaded first.

For most overseas moves, we provide full export wrapping, which guarantees maximum protection of your belongings. Full export packing includes :

- A wide range of customized cartons and boxes
- Tailor-made crates and cases if needed
- Detailed labeling and inventory
- Specialised fine art packing

For door-to-door removals by truck, your furniture will be protected by industry-specific quilted moving blankets.

Please feel free to talk about the entire packing & moving process with your move consultant.



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MOVING WITH KIDS



YOUR KIDS CAN HELP !

Moving overseas can be very exciting, but it can also be a little bit scary, but don't worry.

Follow these tips and you will be more prepared than your parents !

1. Plan your new bedroom

Think about your new bedroom. It is a good idea to draw a plan of your room and try to imagine where your favorite stuff will fit in. Be creative and use colours.

2. Prepare a survival box

Prepare a survival box and mark it with your name. Think about some items that would be useful during the journey. The survival kit can be a bag, backpack or small suitcase that you can carry with you. Items that might go in such a kit could be your favourite teddy bear or toy, some currency from the new country, games, magazines or books.

3. Keep in touch with your best friends

Make sure you have a list of your best friends with all of their contact details including email addresses.

4. Find out about the new country you're moving to

Research the country you are moving to and make a scrap book. Try to find out what sports or activities are available.

5. Get involved with the packing

Pack your own toys and kids stuff in our Gosselin Moving kids box in preparation for the arrival of the moving crew.



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MOVING WITH PETS



DON'T LEAVE THEM BEHIND !

Wherever in the world you are moving to, Gosselin Moving will make sure that your favorite pet receives the attention it deserves before, during and after this big trip.

In this respect, Gosselin Moving takes great care in selecting specialist animal transportation companies who not only have facilities to accommodate pets of all types, but also the worldwide network and expertise to handle collection, quarantine and delivery at destination.

Pet relocation services include :

- Pre-departure health check, certificate and veterinary documentation
- Provision of IATA approved container/kennel
- Pre-boarding prior to departure
- Flight reservation
- Customs clearance on arrival and hand over to owner
- Delivery to destination residence
- Quarantine services
- Pet courier service



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STORAGE



TEMPORARY OR LONG-TERM STORAGE

If you would like put your belongings into store for either a short or a longer period of time, we can help you. Gosselin operates over 70.000 m² of heated secure state-of the art storage facilities. You can store your property in storage containers or in standard plywood storage boxes, depending on the volume to be stored. Should you need to store your car, no problem.

If you need temporary storage at destination, no worries. Either in our own premises in 32 countries throughout Europe, Central Asia and the Caucasus, or via our long-lasting partnerships with Quality Movers around the globe.

Your personal Move Consultant will be pleased to discuss all aspects of our storage services with you.



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INSURANCE



WHAT ABOUT INSURANCE ?

Gosselin will handle your personal belongings with the greatest possible care so that the likelihood of damage or breakage is reduced to a minimum. Even so and despite all our effort, things like mechanical failure, human error or extreme weather conditions can never be ruled out. Put your mind at rest by taking an insurance. Insuring your valued possessions during their journey (whether by sea, road, air) is by no means an indulgence.

To this end, Gosselin has arranged a floating policy with an insurance company, specializing in removals. Our customers can join this plan to insure their belongings, but of course are free to choose own insurers.

Your personal move consultant will take you through the insurance process thoroughly during the premove-survey.

Some useful tips :

- Start early : don't wait to long before drawing up the insurance list. Take enough time to list all your possessions with an estimated value.
- The policy requires that all the goods of the removal are insured.
- Damage to goods not mentioned on the inventory list, will not be indemnified
- The real value of the goods is the value at the time the removal is taking place.
- If your removal is divided in various consignments (air, sea, road) : we will need a separate insurance form for each consignment.
- Do keep an extra copy of the insurance form, as you will need it in the event of a claim. You can eventually use this form for your home contents insurance in your new country.
- Please provide Gosselin Moving with your fully completed and signed inventory form at least two days before the pack date.
- Your moving consultant will give you an easy-to-use insurance/inventory form.



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CONTACT



CALL US !

Gosselin Moving Headquarters :

Belcrownlaan 23 - 2100 Deurne (Antwerp)

T : +32/(0)3 360 55 00

F : +32/(0)3 360 55 79

moving@gosselingroup.eu

www.moving.gosselingroup.eu

A team of dedicated international moving consultants at your service :



Bruce Eyskens
Bruceee@gosselingroup.eu
10 years experience



Thierry Den Hartigh
Thierydh@gosselingroup.eu
15 years experience



Geert Ciers
GeertC@gosselingroup.eu
20 years experience

Your personal move coördinators in the office :



Kim Meeusen
Kimm@gosselingoup.eu
T : 03/360 55 11



Jill Van de Weyer
Jillvdw@gosselingoup.eu
T : 03/360 54 42



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HAVE A GOOD MOVE !

WE WISH YOU A VERY SMOOTH MOVE !!



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